

	<b>STAREGISTER International Inc.</b>		
<b>TITLE: Management of Impartiality Statement</b>			
<b>DOC: MSC-F100</b>	<b>ISSUE: 01</b>	<b>DATE: OCT 2011</b>	Page 1 of 2
<b>PREPARED BY: Quality Manager (QM)</b>		<b>APPROVED BY: CEO</b>	

The main activities of STAREGISTER, other than management systems certification, include standards formulation, personnel certification, standards promotion, international cooperation, and training services. All these activities, including Management Systems Certification activity, have an independent set up which consists of Head of departments responsible for these activities and officers and staff working under them. There is, therefore, no conflict of interest with other functions of STAREGISTER, which may affect the confidentiality, objectivity or impartiality of the management systems certification activity. No function of STAREGISTER involves consultancy for the development of management systems, services to design, implement or maintain management systems and/or those services that STAREGISTER certifies/registers. When a relationship poses an unacceptable threat to impartiality (such as a wholly owned subsidiary of the certification body requesting certification from its parent), then certification is not provided by STAREGISTER.

STAREGISTER does not certify any other certification body offering management system certification.

STAREGISTER does not provide any kind of consultancy services for advising, preparing, development, implementation, on any matter relating to Management Systems for any organization.. . This also applies to that part of government identified as the certification body.

STAREGISTER and any part of the same legal entity does not offer or provide internal audits to its certified clients. STAREGISTER doesn't certify a management system on which it provided internal audits within two years following the end of the internal audits. This also applies to that part of government identified as the certification body.

In case that an organizational member of STAREGISTER applies for Management Systems Certification, STAREGISTER would ensure that certification process involving audits and decision is undertaken in such a manner that it ensures impartiality through the use of a team leader who is not related to applicant organization for the audits and decision on certification is taken ensuring that applicant organization does not have any influence on decision on certification.( A minimum period of two years to elapse following the end of the management system consultancy)

It also does not offer internal audit services to its licensees. Standards Formulation Departments of STAREGISTER or any other department including MSC may make available and publish on request information on the basis for interpretation of the requirements of the assessment and other related standards. This shall not be considered as consultancy or necessarily creating a conflict of interest.

Therefore, neither the situation exists for marketing this activity of consultancy services nor STAREGISTER suggests or markets any specified consultancy or training services undertaken by other organization. STAREGISTER management system certification activities are not marketed or offered as linked with the activities of management system consultancy organization. The training services provided by STAREGISTER are also not marketed or suggested by Management Systems Certification for any simpler, easier or less expensive certification process; To ensure that there is no conflict of interests, personnel who have provided management system consultancy, including those acting in a managerial capacity, isn't used to take part in an audit or other certification activities if they have been involved in management system consultancy towards the client in question within two years following the end of the consultancy.



**STAREGISTER International Inc.**

**TITLE: Management of Impartiality Statement**

**DOC: MSC-F100**

**ISSUE: 01**

**DATE: OCT 2011**

**Page 2 of 2**

**PREPARED BY: Quality Manager (QM)**

**APPROVED BY: CEO**

STAREGISTER Executive Council (EC) (Impartiality Committee according to ISO 17021 and ISO 17024 terminology) represents a balance of interests of various stakeholders such that no single interest predominates. It monitors the impartiality and functioning of the MSC and PC activities.

TAREGISTER personnel including its senior executive and staff are free from any commercial, financial and other pressures for undertaking Management Systems Certification activity and other activities undertaken by it which might influence the results of the certification process.

STAREGISTER requires personnel, internal and external, to reveal any situation known to them that may present them or the certification body with a conflict of interests. STAREGISTER use this information as input to identifying threats to impartiality raised by the activities of such personnel or by the organizations that employ them, and shall not use such personnel, internal or external, unless they can demonstrate that there is no conflict of interests.

STAREGISTER do hereby commit ourselves to the highest standards of ethical and professional conduct, and agree to be guided by STAREGISTER code of ethics, and encourage every STAREGISTER Certified Professional to do the same. Code of Ethics, which must be accepted by all certified professionals prior to certification, ensures the impartiality of its certified personnel. Furthermore, an assessor is not taking any part in the certification decision process for an assessment he/she has conducted.

STAREGISTER is fair among all applicants, candidates and certified persons and don't allow commercial, financial or other pressures to compromise impartiality. Every person who wishes to apply for certification may do so, without any discrimination because of the sex, race, skin color, special needs etc.

STAREGISTER does not state or imply that certification would be simpler, easier or less expensive if any specified education/training services are used, compromising the impartiality. All the risks including the third parts impartiality is assessed by the Annual Risk Analyse.